

Pine Castle Animal Care Center Daycare & Boarding Contract

This Daycare and Boarding Agreement is made on _____ by and between Pine Castle Animal Care Center, (PCACC) and _____ (hereinafter known as "Pet Owner"). PCACC wishes to provide daycare and/or boarding services and Pet Owner wishes to accept such service on the terms and conditions recited below; The parties, intending to be legally bound, hereby agree as follows:

Kennel Operating Times

Pets may be dropped off and discharged only when medical staff is present. The continuous presence of kennel staff is not provided during nighttime hours and at certain times during the week and weekend, although video monitoring is maintained.

Monday-Saturday: 8am-6pm.

Sunday: Closed

PCACC Policies & Procedures

All policies and procedures are subject to future change at the sole discretion of PCACC.

- **Health**

1. All dogs shall be current on rabies, distemper, parvo & Bordetella vaccinations.
2. All cats shall be current on rabies and distemper vaccinations.
3. All pets must be on a current flea/tick prevention. *Any pets discovered to have fleas, ticks, other parasites or contagious problems will be treated at Pet Owner's expense.*
4. PCACC recommends a bath for all boarding dogs at the end of their stay. If your pet becomes soiled, refreshment baths may be done at the sole discretion of PCACC and its' representatives. Charges may be applied to Pet Owner's account and due at time of check out.

- **Reservations and Cancellations**

5. Deposits and/or cancellation fees may apply for extended stay and holiday/peak season bookings.

- **6. Check out time**

7. Check out time for all boarding guests is 12(noon) on their day of departure. Any pets that check out between 12(noon)-6pm will be considered a half day of daycare. Rates are available on the PCACC pricing sheet.
8. Boarding guests that are receiving a go-home bath will be done in the morning and check out time is extended to 2pm. Owners will be notified when their pet is ready to be picked up. Any check outs between 2pm and 6pm will be considered a half day of daycare. Rates are available on the PCACC pricing sheet.

- **Feeding and Medicating**

9. PCACC feeds Hill's Science Diet kibble for Sensitive Skin and Digestive health; If you desire a different diet for your own pet, this may be purchased here or provided by you, labeled with pets' first and last name and any specific feeding instructions.
10. If your pet is on medication/vitamins, please bring clear instructions for kennel staff to administer. If the supply brought in is exhausted before the end of their stay, PCACC will supply replacement medications at the standard charge. A dosing fee may be charged depending on the medication and frequency.

- **Personal Items**

11. Please do not bring item(s) with your pet that are valuable or irreplaceable. PCACC accepts up to two toys and one blanket per animal. PCACC is not responsible for any lost/damaged items left with your pet.

- **Abandoned Pet Procedure**

12. If you fail to pick up your pet by the designated time and have failed to make satisfactory alternative arrangements with PCACC, PCACC will continue to provide basic service to ensure the pet's health and safety, and charges will continue to accrue. PCACC will continue to make best efforts to contact you using the information you provided. Pet Owner understands that if you do not pick up or make other arrangements for your pet within 10 days of prior agreement, PCACC will proceed according to guidelines provided by Florida Statute 705.19 Abandonment of Animals by Owner; procedure for handling. You shall remain liable to PCACC for all unpaid charges, including without limitation the court costs and attorney's fees incurred in the collection of such charges.

I have read and understood the following:

1. I agree that I am the owner (or designated agent of the owner) of the pet(s) and am fully authorized to enter this agreement.
2. I understand and agree that PCACC is relying on my representations of my pet's health and behavior. I further understand and agree that PCACC and its staff will not be liable for any health problems that develop. I agree and understand that PCACC reserves the right to deny admittance to my pet(s) at any time for any reason.
3. I understand and agree that PCACC will not be liable for any injuries or illnesses that occur as a result of my pet's attendance, including but not limited to, rough hair coat, weight loss, and accidental injury. I understand that PCACC and its' representatives may have to treat my pet in the case of an emergency/accident. I understand that charges may be added to my account and due at time of check-out.
4. I understand that group exercise and group play are situations where pets co-mingle in groups, and if I have given permission to PCACC to allow my pet(s) to participate in any group activity, I understand and acknowledge that there are risks inherent when pets co-mingle, including, but not limited to, bites, scratches, and sore muscles.
5. I certify, to the best of my knowledge, my pet (s) has not been exposed to any communicable diseases with the past 30 days. I certify, to the best of my knowledge,

that my pet is free of contagious parasitic problems, whether internal or external (including fleas and ticks).

6. I understand and agree that I am solely responsible for any and all acts or behavior of my pet(s) while in the care of PCACC. I release PCACC from any liability arising from my pet(s) attendance at PCACC and accept full responsibility for any and all costs for injury to staff or other animals or damage to facilities caused by my pet(s). I hereby release PCACC of any liability and I further agree to indemnify and save them harmless against any and all claims arising from my pet's attendance at PCACC, including but not limited to all costs, damages attorney's fees, expenses, and liabilities in connection therewith.
7. I understand that in an emergency event, such as a natural disaster, every effort will be made to contact me to retrieve my pet(s). I agree that PCACC, in its sole discretion, is authorized to transport and/or make temporary alternative arrangements to house and care for my pet(s) until I retrieve my pet(s).
8. I understand and agree that my pet(s) may be photographed, videotaped and/or recorded and that PCACC retains all rights to use, and proceeds from use of, images.
9. I understand that this agreement covers the current relationship between PCACC and me. Each time I bring my pet(s) to PCACC, I am affirming the terms of this Agreement and the truthfulness and accuracy of all statements I make in this Agreement.

I have read and understand this entire Agreement, I have had the opportunity to discuss it to my satisfaction with a representative of Pine Castle Animal Care Center, and I agree to its terms and conditions.

Signature of Owner _____ Date _____